



60 West Recognized with 2020 Silver National Quality Award from AHCA-NCAL

ROCKY HILL (October 22, 2020) – Today, 60 West in Rocky Hill was one of the long term and post-acute care providers recognized with a 2020 *Silver - Achievement in Quality Award* by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL). Recipients of this prestigious award have demonstrated a commitment to a rigorous journey of continuous improvement in the quality of care provided to residents.



“We have been referring to this at 60 West as our Silver Lining to 2020. We are honored and excited to be recognized for excellence in quality care in this way. It is a great compliment to the team and the culture at 60 West.” said 60 West Administrator, Jessica DeRing, of the award.

Applicants that receive the Silver Award provide an extensive assessment of their systematic approaches, performance measures, and sustainable organizational and process results that are linked to the key customer requirements, success factors, and challenges previously identified through the achievement of earning the Bronze—Commitment to Quality Award.

The AHCA/NCAL National Quality Award Program recognizes long term and post-acute care organizations across the nation for quality. Based on the Baldrige Performance Excellence Framework, a nationally recognized method for improving business performance, the Program sets levels for quality and excellence. The Program has three levels of awards: Bronze – Commitment to Quality, Silver - Achievement in Quality, and Gold – Excellence in Quality, each of which set progressively higher standards for performance. By moving through the three award levels, organizations will improve the quality of the care and services they provide

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represents more than 14,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and development disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the nearly 5 million seniors and individuals with disabilities who receive long term or post-acute care in our facilities each year.

Part of the iCare Health Network

60 West Street, Rocky Hill, CT 06067

Tel. 860.529.0880 • Fax. 860.529.0860

www.60-west.com